



Democratic Services
Swyddfa'r Cyngor
CAERNARFON
Gwynedd
LL55 1SH

Meeting

CARE SCRUTINY COMMITTEE

Date and Time

10.00 am, THURSDAY, 25TH SEPTEMBER, 2025

Location

Siambr Hywel Dda, Council Offices, Caernarfon, Gwynedd, LL55 1SH

*** NOTE**

This meeting will be webcast

https://gwynedd.public-i.tv/core//en_GB/portal/home

Contact Point

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(DISTRIBUTED 18/09/25)

CARE SCRUTINY COMMITTEE

MEMBERSHIP (18)

Plaid Cymru (11)

Councillors

Menna Baines
Linda Morgan
Meryl Roberts
Jina Gwyrfai
Sian Williams
Elin Walker Jones

Rheinallt Puw
Gwynfor Owen
Einir Wyn Williams
John Pughe
Berwyn Parry Jones
Geraint Wyn Parry

Independent (6)

Councillors

Elwyn Jones
Eryl Jones-Williams
Angela Russell

Anwen J. Davies
Beth Lawton

Labour/Liberal (1)

Councillor
Gareth Coj Parry

Ex-officio Members

Chair and Vice-Chair of the Council

A G E N D A

1. APOLOGIES

To receive any apologies for absence.

2. DECLARATION OF PERSONAL INTEREST

To receive any declarations of personal interest.

3. URGENT BUSINESS

To note any items that are a matter of urgency in the view of the Chairman for consideration.

4. MINUTES

5 - 10

The Chairman shall propose that the minutes of the meetings of this committee held on the 12th June 2025 be signed as a true record. (attached)

5. ANNUAL REPORT ON THE CHILDREN AND SUPPORTING FAMILIES DEPARTMENT AND THE ADULTS, HEALTH AND WELL-BEING DEPARTMENT'S COMPLAINTS, ENQUIRIES AND EXPRESSIONS OF GRATITUDE PROCEDURE FOR 2024-25

11 - 45

To prepare an Annual Report on the implementation of the Representations and Complaints Procedure for submission to the Cabinet and Scrutiny Committee in order to scrutinise and monitor the arrangements for dealing effectively with complaints received from service users and their representatives

6. HOSPITAL DISCHARGES PROJECT

46 - 77

Cllr. Dilwyn Morgan to present the report.

7. WORKING WITH THE COMMUNITY

78 - 97

Cllr. Dilwyn Morgan to present the report.

8. EMPTY HOMES

98 - 106

Cllr. Paul Rowlinson to present the report.

9. CARE SCRUTINY COMMITTEE FORWARD PROGRAMME 2025/26

107 - 110

To submit the Committee's draft work programme for 2025/26 for adoption.

